

**COUNCIL: 26 OCTOBER 2017**

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## **SOCIAL CARE, HEALTH AND WELL-BEING STATEMENT**

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In the increasingly important regional agenda of health, I'm delighted to now chair the Cardiff and Vale University Health Board's Quality, Safety and Experience Committee. Responsible for providing advice and assurance to the Board on matters of quality, safety and patient experience, chairing the Committee allows me to fully play my part as Local Authority Independent Member.

I have also been appointed to chair the Wales Strategic Migration Partnership.

I welcome the news that Adult Services continues to make progress against its Corporate and Directorate commitments during Quarter 2 of 2017/18, and would like to share the following highlights with you:

### **Integrated Finance and Service Strategy**

The scope of the Institute of Public Care commission in relation to Adult Services' financial sustainability was agreed and will focus on four key work streams:

- Development of a whole systems 'Reablement Strategy' with Health, including a review of Community Resource Team operating model
- Development of an Accommodation Strategy for Older People
- Development of a new model for Adult Social Work practice to parallel Signs of Safety
- Development of a new Regional Learning Disabilities Strategy

I'm pleased to report the Adult Services budget has been stable during Quarter 2 and is reporting a balanced position for the whole of the financial year to date. Work done in order to achieve this includes:

- Reviewing care pathways in the Hospital Social Work teams
- Relationship management of the market e.g. Provider forums
- Senior management scrutiny of spend within Adult Services, including focus on high cost placements

### **Direct Payments**

I previously reported that a new Direct Payments Support Service commenced in July 2017. Transition to the Dewis Centre for Independent Living has been undertaken and the transition plans implemented. Together with the recent appointment of a new Direct Payments Finance Officer (administrative support to the new Direct Payments service), this provides a solid platform for improving

performance in keeping with the target. There were 626 adults on the Direct Payment scheme during Quarter 2 (663 year to date), of which 19 commenced Direct Payments, and 12 ceased (the main reason being deceased).

### **Disabilities Futures**

The 'Disability Futures Strategy' is making strong progress in a highly complex partnership environment and is effectively driving the required changes. As part of the strategy, work is ongoing to create a transition process and protocol for Cardiff that can be closely aligned with regional partners. Key stakeholder workshops for those working on transition in Cardiff Council Social Services were held during Quarter 2. The process agreed at the workshop was then further discussed and approved at the regional operational group meeting of relevant Operational Managers from Cardiff, the Vale, Education and the University Health Board.

### **Day Opportunities for Older People**

A tender has been agreed for works at Grand Avenue Day Centre, with a date scheduled in Quarter 3 for its temporary closure and the relocation of service users and staff to Fairwater Day Centre. Consultation with staff is ongoing with additional training being identified to ensure an appropriate skill mix. Joint work with the University Health Board on a future integrated model of dementia day care is ongoing to more closely define the required dementia-friendly environment.

### **Delayed Transfers of Care (DToC)**

I am pleased to confirm that the Delayed Transfer of Care (DToC) indicator has been rated 'green' for the last two quarters. Work in relation to reducing DToCs is ongoing and is on target to meet the milestones set out in the Directorate Plan. The Integrated Health & Social Care Partnership reported in its 21 September 2017 census that the total number of DToCs for September 2017 was 48, compared to 54 for August 2017, a decrease in a month of 6 (11%). The number is 44% lower than the same period last year (86). The total number of DToCs aged 75+ for September 2017 is 30, compared to 37 for August 2017; a decrease in a month of 7 (19%).

Following a review of 2016/17 Integrated Care Funding (ICF) projects, the ICF Programme Board agreed that 2017/18 would be a year of consolidation. As a result, Adult Services successfully secured ICF for 2017/18, with the Bridging team offering a further period of reablement. This has allowed the reablement service to remain whilst the domiciliary market remains fragile. The redesign of the service continues.

The Integrated Discharge Service review is underway. Adult Services have fully staffed both University Hospital Llandough and University Hospital Wales with Social Work Assistants and they attend Ward Board rounds daily.

### **Carers' Assessments**

I'm pleased to report that we are on course to meet the KPI target for carers' assessments. 51.8% of carers have been offered an assessment (1,785 offers for 3,447 carers) compared to 47.4% for the same period last year (1,515 offers for 3,198 carers). The number of completed carers' assessments during Quarter 2 is

182, compared to 151 for the same period last year. As a low number of referrals from the Mental Health teams was identified, a part-time Carers' Assessment Worker has been allocated to focus on Mental Health referrals only, including an e-mail referral system to see if this improves referral rates.

### **Strengths Based Approach Model for Adult Services**

I am pleased to report that further progress has been made with ongoing workshops in place with the Institute of Public Care to drive the agenda forward. A few staff who completed the initial training and follow up sessions (Phase 1) have been selected as 'Champions / Mentors' to support and take forward the work. These Champions / Mentors attended the first session on the 6 October, further sessions are planned for November 2017, and January and March 2018 (Phase 2).

### **Review of Internal Supported Living for People with Learning Disabilities**

The review to maximise people's independence continues in accordance with plans. I'm pleased to report that a Stakeholder Project Group has been established to take forward the implementation of the Supported Living Action Plan.

### **Occupational Therapy**

A joint partnership initiative is ongoing with Preventative Services and Adult Social Care; with the Occupational Therapy (OT) Review Team conducting reviews of existing care packages to ensure alignment with clients' current and ongoing needs. The team aims to empower people to maximise independence and live fulfilled and safe lives, in particular looking at individuals receiving double-handed care.

This initiative aims also to improve service efficiency. Importantly, the OT Review Team has been able to amend existing packages of care through the provision of equipment, which since April has resulted in Adult Services identifying savings of £118,188. One client said *'I feel much more empowered and part of the care process, rather than being an inactive participant between two carers. I appreciate that I am now able to do more for myself'*.

### **Older Persons Accommodation**

Older persons accommodation is recognised as a vital element of maintaining independence, health and well-being. Traditionally a move towards residential care accommodation settings for some older people as they get frailer is usually considered. However in recent years, there is a growing recognition that specialist housing settings, such as Extra Care, can better meet the aspirations of significant numbers of older people to maintain active, independent lifestyles, and provide better value than residential care. The older persons accommodation review will look to address the increasing demand pressures in Cardiff, and seek a whole-system approach across social care, health and housing to help older people stay as safe, healthy and independent as possible, and lead lives that have value, meaning and purpose in their own homes, and within their communities.

## **White Ribbon Campaign**

I am delighted to report that this year's event, 'Walk a Mile in Her Shoes' attracted a record number of participants. Starting at Cardiff Castle the walk followed a one-mile route around the City Centre before returning to the Castle.

The continuous growth in this event is a brilliant display of the ongoing movement to end domestic violence and helps raise significant awareness for such an important cause. Thanks to all partner organisations, Cadwyn Housing Association, and participating Councillors including Councillor Caro Wild our White Ribbon Ambassador.

## **Cardiff and Vale of Glamorgan Area Plan**

I am pleased to highlight that the draft Cardiff and Vale of Glamorgan Area Plan for Care and Support Needs is now out to consultation. The draft Plan provides the response of the Cardiff and Vale of Glamorgan Regional Partnership Board to the findings of the regional Population Needs Assessment published on 31<sup>st</sup> March 2017. It has been prepared to meet the requirements of the Statutory Guidance in relation to Area Plans under section 14A of the Social Services and Well-being (Wales) Act 2014.

Within the Plan are the proposed priorities for integrated services in relation to older people; children with complex needs; learning disabilities and autism; Integrated Family Support Services; and carers. As a Regional Partnership Board we have also been working with our Public Services Board colleagues to ensure that there is read across to the Well-being Plan, which is also currently out for consultation.

I would encourage all elected members to provide any comments before the consultation deadline of 3 December 2017.

**Councillor Susan Elsmore**  
**Cabinet Member for Social Care, Health & Well-being**  
**26 October 2017**